

electriciQ

USER MANUAL



34 INCH CURVED QLED MONITOR eiQ-34SUWD144FSHQ-V3

Thank you for choosing electriciQ

Please read the user manual before using this monitor and keep it safe for future reference

Visit www.electriQ.co.uk to view our entire range of Intelligent Electricals

SETTLING IN OK?

We hope this has been helpful to you.

We would love to see how you're getting on with your new purchase, so please share any snaps you have on the platform of your choice below.

Our community awaits your uploads - Snap, tag and hashtag away!



@electriQUK

#electriQUK

WE'RE HERE TO HELP

Should you have any problems or questions with your purchase, please contact a member of our customer service team.

☎ 0330 390 3061

✉ support@electriQ.co.uk

Mon-Fri | 9am to 5pm

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SAFETY INFORMATION

- Read these instructions - All the safety and operating instructions should be read before this product is operated.
- Keep these instructions - The safety and operating instructions should be retained for future reference.
- Heed all warnings - All warnings on the appliance and in the operating instructions should be adhered to.
- Follow all instructions - All operating and usage instructions should be followed.
- Do not use this equipment near water, or in humid environments – The appliance should not be used near water or moisture e.g. in a wet basement or near a swimming pool.
- Clean only with a dry cloth. Do not use solvents or petroleum based fluids.
- Do not install near any heat sources such as radiators, stoves or other apparatus (including amplifiers) that produce heat.
- Do not tamper with the supplied plug. This plug is a BS1363 standard plug.
- Protect the power cord from being walked on or trapped, particularly at the plug and at the point where it exits from the appliance.
- Only use attachments/accessories specified by the manufacturer.
- Use only with a cart, stand, tripod, bracket or table specified by the manufacturer or sold with the apparatus. When a cart or stand is used, proceed with caution when moving it to avoid any injuries or damage from it tipping over.
- Unplug the apparatus during lightning storms or when unused for long periods of time.

- Refer all servicing to qualified personnel. Servicing is required when the apparatus has been damaged in any way, such as if the power supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus or it has been exposed to rain or moisture, it does not operate normally or has been dropped.
- Please keep the unit in a well-ventilated environment.
- The monitor should only be connected to a mains power supply as rated on the back of the equipment.
- To prevent overload, do not share the same power supply socket with too many other electronic components.
- Do not place any connecting wires where they may be stepped on or tripped over.
- Do not place heavy items on the cable as this may cause damage.
- When removing from a socket hold by the plug and not the wires.
- Disconnect the power immediately and seek professional help if the plug or cable is damaged, liquid has spilt onto the set, if accidentally exposed to water or moisture, if anything accidentally penetrates the ventilation slots or if the set does not work normally.
- Do not remove the safety covers. There are no user serviceable parts inside.
- Although every effort is made to maintain the accuracy of the manual, due to continuous product development, some variation from the manual is possible.
- The availability of features and settings may vary depending on the input source and method of connection.
- The available resolutions and refresh rates may be limited by the capabilities and/or settings of the source device.

- Do not block ventilation openings. The monitor can be placed in a cabinet but ensure at least 5cm (2") clearance all around. Do not tap or shake the screen, this may damage internal components.

WARNING: To reduce the risk of fire or electric shock, do not expose this apparatus to rain or moisture. The apparatus shall not be exposed to dripping or splashing and objects filled with liquids, such as vases, shall not be placed on the apparatus.

WARNING: The wall plug socket is used as a disconnection device and should remain readily accessible.

 <p>AT FULL VOLUME, PROLONGED LISTENING MAY DAMAGE THE USER'S HEARING.</p>		
 <p>This warning sign is to warn of dangerous voltage inside the product.</p>	<div style="border: 2px solid black; padding: 5px; width: fit-content; margin: 0 auto;"> <p>CAUTION RISK OF ELECTRIC SHOCK, DO NOT OPEN</p> </div> <p>CAUTION: To reduce the risk of electric shock, DO NOT remove the cover (or back). No user serviceable parts inside. Refer servicing to qualified service personnel.</p>	 <p>This warning sign is to alert you of important instructions accompanying the product.</p>

PARTS LIST



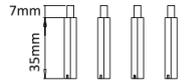
Monitor x1



Stand x1



Bolts x3
(for Stand Installation)



Screws x4
(for Wall Mounting)



Screwdriver x1



Power Cable x1



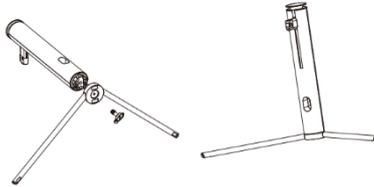
DP Cable x1



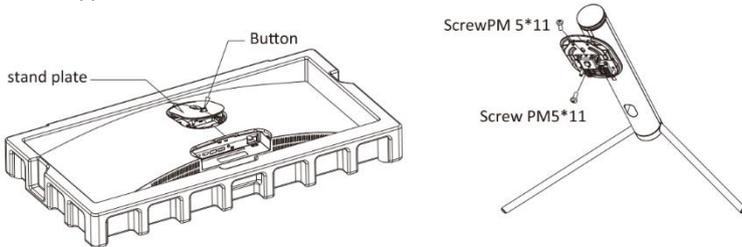
User Manual x1

STAND INSTALLATION

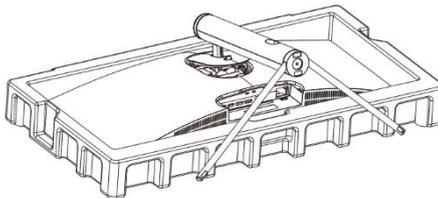
1. Open the package and take out the product with the foam still attached. Gently place it on a desktop or table.
 2. Remove the polyfoam and the inner package bag, place on a desktop or table, keep the lower foam underneath the monitor.
- See picture, fasten the stand stem and base with a screw.



4. Press the button to remove the stand plate, Fix the stand plate into the stand stem with the supplied bolts.



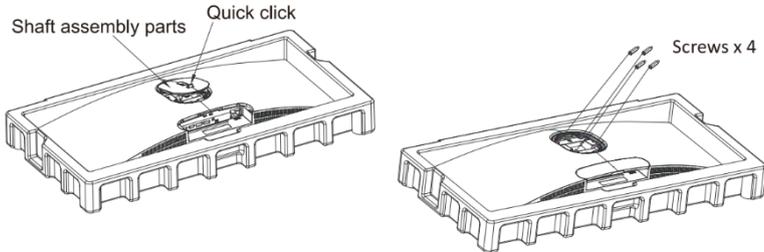
5. Fix the whole assembled stand into the monitor, and check carefully to make sure it is fastened.



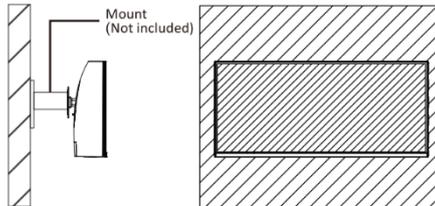
6. Hold onto the stand stem and stand the monitor up on a flat, level desktop or table.
- Due to the heavy weight and dimensions of the LCD screens and their fragile nature, we recommend that they are unpacked and assembled by 2 people.
 - The stand can be removed from the rear of the monitor by pressing the quick release button on the rear of the monitor.

MOUNT INSTALLATION

1. Open the package and take out the product with foam still attached. Gently place it on a desktop or table. Remove the parts and the foam covering the monitor. If the monitor is already attached to the stand, remove the stand.
2. Press the button to remove the adapter on back of monitor, then tighten the included four screws onto the mounting holes on back of monitor.



3. Install the monitor on the wall, mount, or fixture as desired.



WALL MOUNTING

- The monitor is provided with mounting holes for a VESA approved wall mounting bracket (not supplied).
- When wall mounting, the supplied extension bolts must be fitted to the rear of the monitor to allow the bracket to fix firmly to the rear of the monitor.
- M4 x12 bolts (not supplied) should be used to attach the bracket to the extension bolts.
- Do not use bolts longer than the size specified above for your model or damage will occur to the internal components.

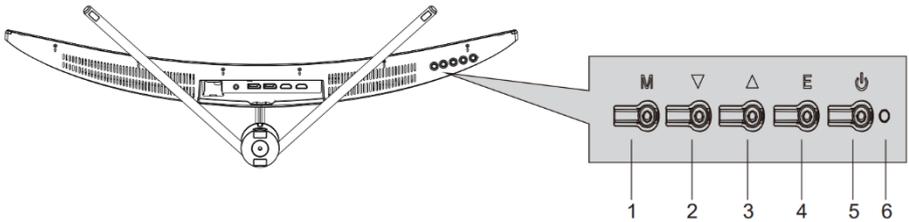
WARNING: To prevent the monitor on the mount from falling, please install it firmly and protect it fully. Do not place or hang anything on the mount. The height of wall mounting should be no more than two meters.

NOTES:

- Due to the heavy weight and dimensions of the LCD screens and their fragile nature, we recommend that they are unpacked and assembled by 2 people and professional installers are used to wall mount them (Wall mounting is optional). If you do not understand the instructions, or are unsure how to install this product, please contact a professional for assembly advice and assistance.
- Careful consideration should be made regarding the location the monitor is to be wall mounted as some walls are not suitable for installation. If the monitor is to be mounted on drywall, the mount must be anchored into a wooden stud, concrete block or brick behind the drywall. Installing on drywall alone may not support the weight of the display.
- When drilling holes, it is particularly important to take care of electrical cables, water or gas pipes in the wall. Please follow the instructions provided by the wall bracket manufacturer and ensure that all fixing screws supplied are used.
- electriQ and its distributors and dealers are not liable or responsible for damage or injury caused by improper installation, improper use or failure to observe these safety instructions. In such cases any guarantee will expire.

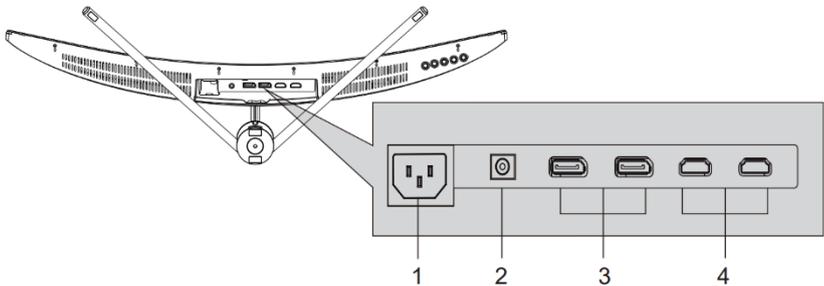
CONTROL PANEL

The controls are located centrally at the base of the monitor. Pressing any button when the OSD (On screen display) is not visible will display the Quick Menu



1	Menu
2	Down
3	Up
4	Exit
5	Power
6	Power indicator

INPUT / OUTPUT TERMINALS



1	Power Connector: Insert the power cable to supply power to the monitor
2	Audio Output: Insert one end of the Audio cable into the computer's Audio output to receive the Audio signals from your monitor.
3	DP Connector: Insert one end of the DP cable into the computer's DP output and connect the other end to the monitor's DP port.
4	HDMI Connector: Insert one end of the HDMI cable into a suitable HDMI source. HDMI output and connect the other end to the monitor's HDMI port.

INITIAL SETUP



Connect the monitor to a power outlet.

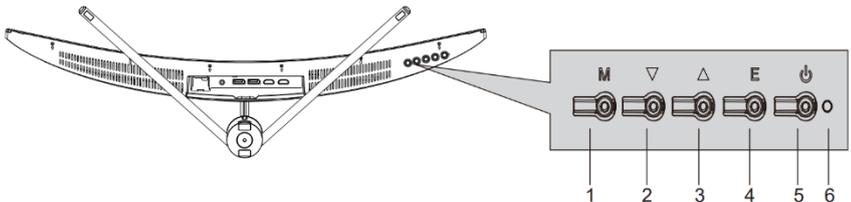
1. Press the POWER button on the monitor or to turn it on (The indicator will be blue)
2. Connect the relevant cable to the corresponding input on the monitor. The source will be automatically detected.

MENU OPTIONS

The main menu for the monitor can be accessed by selecting it within the Quick menu (See previous page). This menu is separated into the following sub menus: Game Settings, Picture Settings, Colour Settings, PIP/PBP, OSD Settings, Other Settings, details of each menu can be found in the following sections.

Within the Menu:

UP (3) and DOWN (2)	Press to go up and down the current menu or to adjust the selected value.
MENU (1)	Press to select the currently highlighted item / enter the submenu. Once changes have been made to a value, press to save the changes.
EXIT (4)	Press to navigate to the previous menu. When at the highest level of the Menu, press to close the Menu. After changing a value within the menu, press to cancel the change.

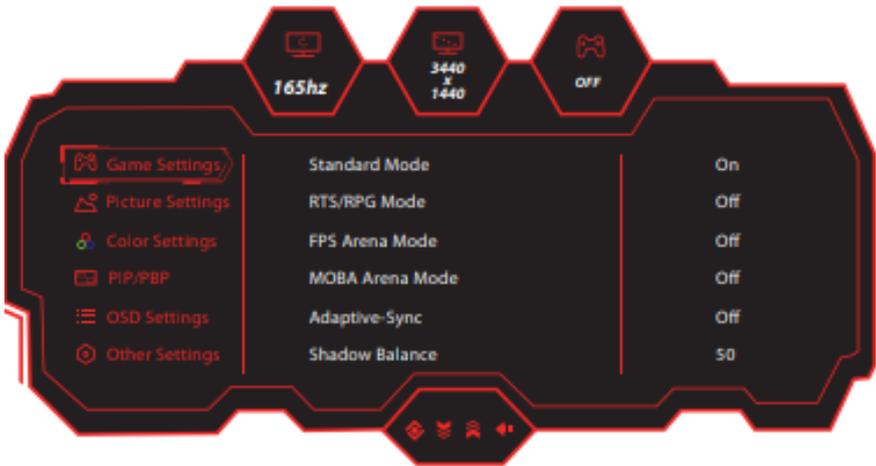


OSD MENU

NOTE: Due to continuous product development, the OSD menu shown may differ slightly from the product.

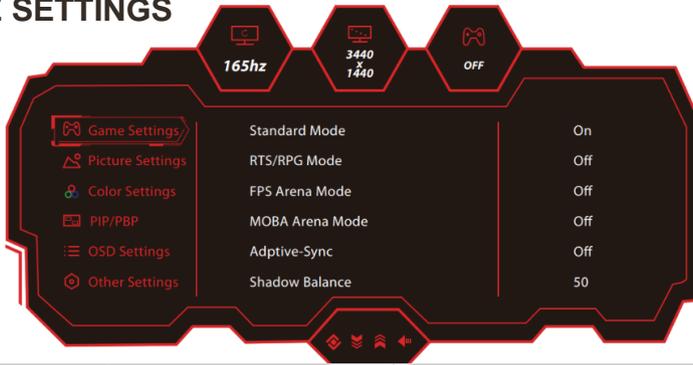
The screen display (OSD) menu can be used to adjust the settings of the monitor and is shown on the screen after the monitor is powered on and the M button is pressed.

1. Press the M button to enter the OSD menu.



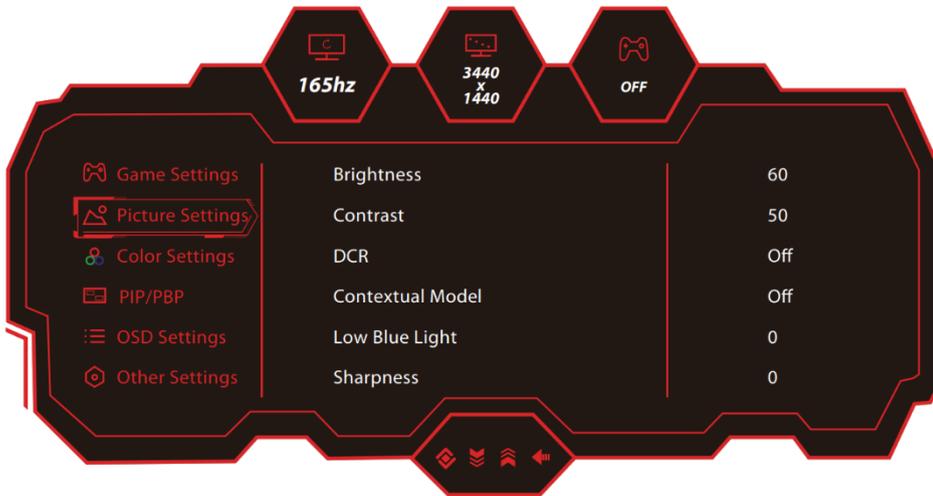
2. Use the Up and down arrows on the base of the screen to scroll through the desired functions.
 - Select your desired function, then press M to enter its sub menu.
 - Use the arrows to scroll through the various options in the sub menu.
 - Press M to confirm the setting and exit from the current sub menu.
3. Press E on the base of the monitor to exit from the menu screen.

GAME SETTINGS



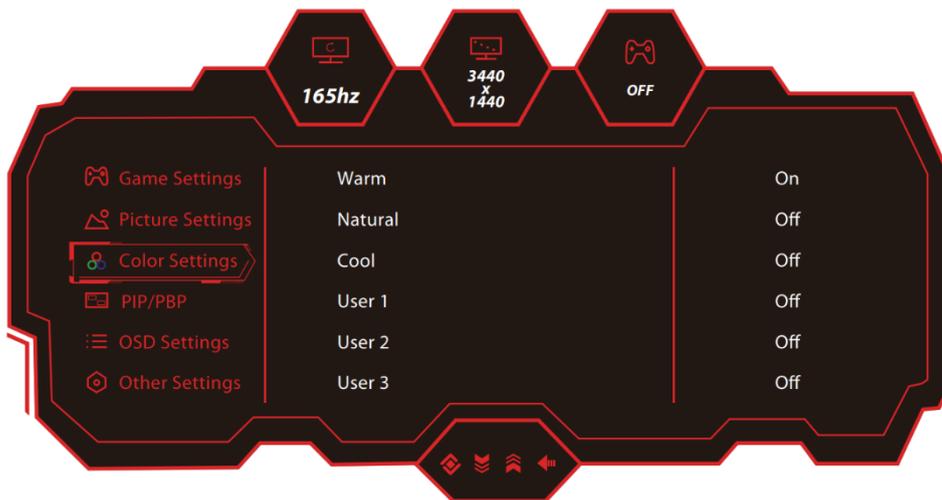
Setting	Options	Description
Standard Mode	On / Off	Settings optimised for standard use of the monitor.
RTS/RPG Mode	On / Off	Settings are optimised for real time strategy and role playing games.
FPS Arena Mode	On / Off	Settings are optimised for first person shooter games.
MOBA Arena Mode	On / Off	Settings are optimised for multiplayer online battle arena games.
Adaptive-Sync	On / Off	Helps to reduce tearing, stuttering and judder while playing fast moving games.
Shadow Balance	0 – 100	Adjust the darkness / detail within shadows on the screen
Response Time	Off, Normal, Fast, Ultrafast	Overdrive to increase the response time of the monitor.
Refresh Rate	Off, On, Position (Top Right, Top Left, Bottom Right, Bottom Left)	Select whether to display the refresh rate on the screen and its position.
Game Crosshair	Off, Crosshair 1, Crosshair 2, Crosshair 3, Crosshair 4, Crosshair 5, Crosshair 6,	Select whether to display crosshairs on the screen and the style of the crosshairs.
Game Time	Off, 15:00, 30:00, 45:00, 60:00, Position (Top Right, Top Left, Bottom Right, Bottom Left)	Set the length of the timer and the position it is displayed on the screen.
Dynamic Brightness	Off, Normal, Expert, Elaboration	Set if the screen compensates when images are dark or bright, and to what extent.
HDR	Off, HDR Standard	Use with HDR (High dynamic range) sources to increase the range of colours / brightness shown.
MRPT	Off/On	Motion picture response time, turn on motion blur prevention.
Ambient Lighting	Off/On	Set the ambient lighting of the monitor.

PICTURE SETTINGS



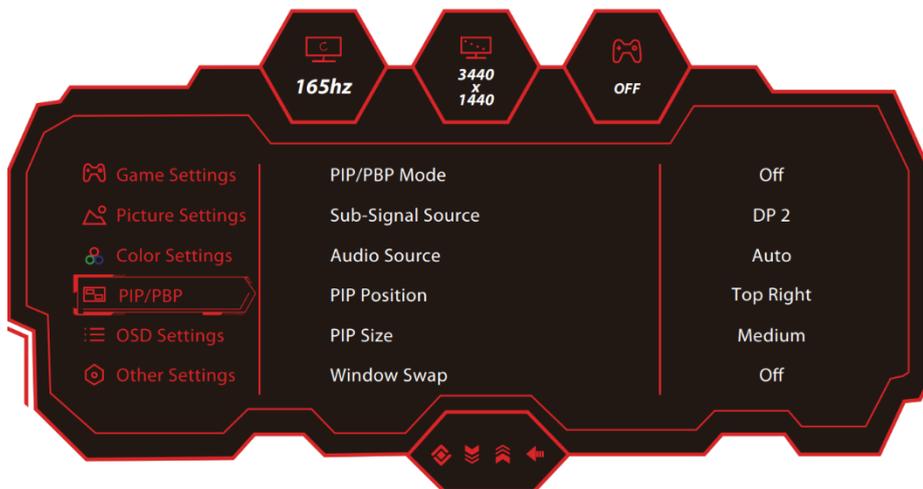
Setting	Options	Description
Brightness	0 - 100	Adjust the brightness of the image on the screen.
Contrast	0 - 100	Adjust the contrast of the image on the screen
DCR	On / Off	Turn DCR (Dynamic Contrast Ratio) on or off, which may help the clarity of the image.
Contextual Model	On/Off	Select to automatically adjust the picture to suit one of the pre set modes.
Low Blue Light	0 - 100	Set to adjust the amount of low blue light which is emitted from the monitor.
Sharpness	0 - 5	Enhances the edges of items on screen to make them appear sharper.
Gamma	1.8, 2.0, 2.2,2.4, 2.6, S-Curve	Change to match the gamma output of the source for better colour reproduction.
Aspect Ratio	Widescreen, 4:3, 1:1, Auto	Change the shape of the image on screen. If a non widescreen option is chosen, the sides of the screen will be black.

COLOUR SETTINGS



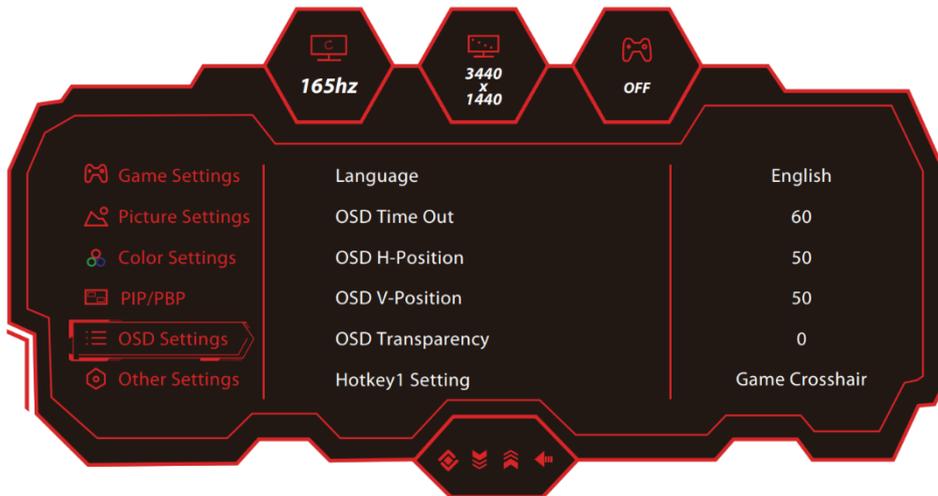
Setting	Options	Description
Warm	On / Off	3 different pre set colour temperatures that can be applied to the image.
Natural	On / Off	
Cool	On / Off	
User 1	On (R, G, B) / Off	3 separate user adjustable colour temperatures, allowing you to select the Red, Green and Blue values of the output manually
User 2	On (R, G, B) / Off	
User 3	On (R, G, B) / Off	
Hue	0 - 100	Adjusts the colour of the image displayed on the screen.
Saturation	0 - 100	Increase to make colours appear sharper, reduce to make them appear more faded.

PIP (Picture in Picture) / PBP (Picture by Picture)



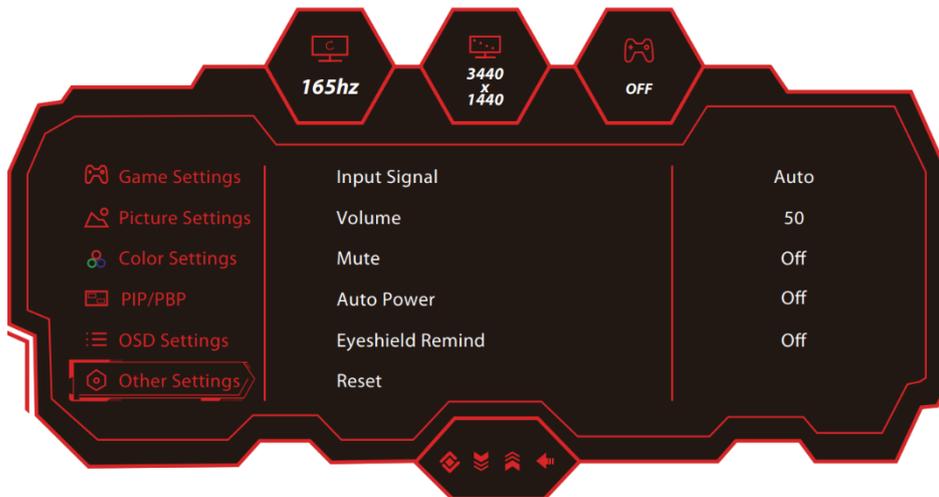
Setting	Options	Description
PIP/PBP Mode	Off/PIP Mode/PBP 2Win 1:1	Turn PIP/PBP on and of, and select which option is used for displaying multiple video sources.
Sub-Signal Source	DP1, DP 2, HDMI1, HDMI2	Select which input source is used for the second input.
Audio source	Auto/DP1/DP2/HDMI1/HDMI2	Select which input source is used for the audio input
PIP Position	TopRight/TopLeft/BottomRight/BottomLeft	Select the position of the secondary video source on the screen in PIP modes.
PIP Size	Small Medium, Large	Select the size of the secondary video source on the screen in PIP modes.
Window Swap	On / Off	Swaps the primary and secondary sources on the screen.

OSD SETTINGS



Setting	Options	Description
Language	23 Languages to select from	Select which language the OSD is displayed in
OSD Time Out	5 – 60	Select how long (in seconds) the OSD is displayed when no buttons are pressed.
OSD H-Position	0 – 100	Select the horizontal position of the OSD.
OSD V-Position	0 – 100	Select the vertical position of the OSD.
OSD Transparency	0 – 5	Select how see-through the OSD is.
Hotkey1 Setting	Brightness, Contrast, Volume, Mute, Shadow, Balance, Game Crosshair, Refresh Rate, Game Time, Contextual Model, PIP/PBP Mode, Input Signal, Dynamic Brightness, HDR	Set what menu / action is displayed when the relevant hotkey is pressed.
HotKey2 Setting		
Hotkey 2 Setting		
OSD Rotation	Normal, 90, 180, 270	Rotate the OSD on the screen – used if the monitor is not mounted in the usual horizontal position.
OSD Lock	On / Off	Lock the OSD to prevent unauthorised changes.

OTHER SETTINGS



Setting	Options	Description
Input Signal	Auto, DP1, DP 2, HDMI1, HDMI2	Choose the input source which is displayed on the monitor.
Volume	0 – 100	Adjust the volume output by the monitor
Mute	On / Off	Mute the audio output from the speakers / audio out port.
Auto Power	On / Off	Set whether the monitor will automatically turn on when a source starts to output to the monitor.
Eyeshield Remind	On / Off	Allows you to set up regular reminders to take a break from looking at the monitor to prevent eye strain.
Reset	Yes / No	Reset the monitor back to factory settings.
Information	Input Source, Resolution, Mode, HDR Ver	Display information about the monitor.

TECHNICAL SPECIFICATION

Product Model		eiQ-34SUWD144FSHQ-V3
Screen Size		34" Diagonal
Panel Type		VA Panel
Aspect Ratio		21:9
Power Supply		AC 100- 240 V ~ 50/60Hz, 2.0A
Power Consumption		58W (Typical)
Dimensions		808.6*510.6*256.0 mm
Net/Gross Weight		7.9kg / 10.4 kg
Picture	Maximum Resolution	3440*1440 WQHD
	Brightness	350 cd/m ²
	Static Contrast	3000:1
	Response time	MPRT 1MS
	Viewing Angle (H/V)	178°/178°
Terminals	USB Input	N/A
	HDMI Input	HDMI 2.0 x 2
	Display Port Input	DP 1.4 x 2
	Audio Output	X1
Working Temperature		0°C ~40°C
Working Humidity		10% ~ 85% Non-condensing

TRYING TO SERVICE THE UNIT YOURSELF IS DANGEROUS AND MAY INVALIDATE THE PRODUCTS WARRANTY. ONLY QUALIFIED PERSONNEL SHOULD SERVICE THIS APPARATUS.



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TROUBLESHOOTING

Problem	Solution
No power	Insert the plug securely into the power outlet.
No picture	Ensure that the equipment is connected properly.
	Ensure the correct input is selected.
Buttons on the monitor don't do anything	Disconnect the power plug and then reconnect it. (The unit may not be operating properly due to lightning, static, or other factors.)
Noise or other interference	Electronic equipment near the unit may be causing interference. Relocate the unit or move the equipment.

ENVIRONMENTAL PROTECTION



Waste electrical products should not be disposed of with household waste. Please recycle where facilities exist. Check with your Local Authority or retailer for recycling advice.

electriQ UK SUPPORT

www.electriQ.co.uk/support

If the unit fails to operate call: 0330 390 3061 or complete the online form
Office hours: 9AM - 5PM Monday to Friday

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